



Farm Service Agency
U.S. DEPARTMENT OF AGRICULTURE

USDA Releases Nationwide Current and Prospective Customer Survey

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WASHINGTON, Nov. 9, 2022 – Producers can now take a survey to help the U.S. Department of Agriculture (USDA) improve and increase access to its programs and services for America’s farmers, ranchers, and forest managers. The survey includes new and existing customers. USDA encourages all agricultural producers to take the survey, especially those who have not worked with USDA previously. The survey gathers feedback on programs and services available through USDA’s Farm Service Agency (FSA), Natural Resources Conservation Service (NRCS) and Risk Management Agency (RMA).

The survey is available online at farmers.gov/survey, and producers should complete it by March 31, 2023. Stakeholder organizations are also encouraged to share the survey link through their networks. The survey is available in 14 different languages including Arabic, Chinese, English, French, Hmong, Korean, Navajo, Punjabi, Somali, Spanish, Tagalog, Thai, Urdu and Vietnamese.

“A robust survey response that includes the perspectives of all of our customers, including underserved producers, will help USDA better understand the unique needs of both existing and prospective customers, while identifying opportunities to enhance government programs and services. Please take the survey, especially if we haven’t worked with you before,” said Robert Bonnie, USDA’s Under Secretary for Farm Production and Conservation (FPAC). “This survey will provide USDA with critical data to help USDA serve all of agriculture.”

In addition to the online survey, the FPAC Business Center, which is administering the survey, will also mail 11,000 printed surveys to various local state stakeholder organizations and farmers markets.

The survey is an Office of Management and Budget requirement supported by the Biden-Harris President’s Management Agenda (PMA), which identified FSA and NRCS as High-Impact Service Providers. These agencies provide critical customer-facing services and are expected to use the survey data to make targeted improvements.

More Information???

USDA touches the lives of all Americans each day in so many positive ways. Under the Biden-Harris administration, USDA is transforming America's food system with a greater focus on more resilient local and regional food production, fairer markets for all producers, ensuring access to safe, healthy and nutritious food in all communities, building new markets and streams of income for farmers and producers using climate smart food and forestry practices, making historic investments in infrastructure and clean energy capabilities in rural America, and committing to equity across the Department by removing systemic barriers and building a workforce more representative of America. To learn more, visit usda.gov.

Farm Service Agency:

1400 Independence Ave.
SW Washington, DC 20250

Contact:

FPAC Press Desk

FPAC.BC.Press@usda.gov