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USDA U.S. DEPARTMENT OF AGRICULTURE

USDA News - Lone Star State Edition - July 24, 2024

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From the FSA State Executive Director

I hope that you have been having a good summer. My thoughts and prayers are with those who have been impacted by Hurricane Beryl. USDA offers assistance to help agricultural producers with recovery. <u>Hurricane Preparation and Recovery</u> <u>Resources | Farmers.gov</u>

We recently announced that the application deadline for the Emergency Relief Program (ERP) for 2022 losses is Aug. 14, 2024. If natural disasters impacted your farm or ranch



in 2022, there's still time to submit your application for ERP assistance before the deadline. You can find additional information on the <u>Emergency Relief webpage</u>.

In late June, <u>USDA announced updates to the Emergency Assistance for Livestock, Honey</u> <u>Bees, and Farm-Raised Fish Program</u> (ELAP) to provide financial assistance to dairy producers who face milk losses due to infections of Highly Pathogenic Avian Influenza (H5N1). ELAP will cover a portion of the cost of milk loss due to confirmed H5N1 infection in the herd if all eligibility requirements are met. If you are an impacted producer, contact your local FSA office for details on applying.

On a final note, we are approaching the Aug. 1, 2024, deadline to submit <u>FSA county</u> <u>committee</u> nominations. FSA county committee members are local agricultural producers who help administer FSA farm programs in their county or multi-county jurisdiction. Individuals can nominate themselves or others as a candidate. Additionally, organizations representing minority and women agricultural producers may nominate candidates. <u>FSA-669A</u> nomination forms must be postmarked or received in your local FSA office by the Aug. 1 deadline.

Please reach out to your <u>local FSA office</u> is you have any questions on these or other FSA programs.

Sincerely,

Kelly Adkins State Executive Director Farm Service Agency - Texas

From the NRCS State Conservationist



Greetings from the Texas office of the Natural Resources Conservation Service (NRCS). As residents of the Lone Star State, it's important to understand the Texas landscape and how it shapes and sustains our ecosystem.

Texas is a vast and diverse state spanning more than 261,000 square miles of land and 7,300 square miles of water. Maintaining a clean and plentiful water supply to support productive farmland and healthy livestock are essential to providing the public with an adequate and healthy

supply of food and other vital agricultural products.

Recently, the U.S. Department of Agriculture (USDA) NRCS in Texas announced an additional fiscal year 2024 sign-up for the <u>National Water Quality Initiative</u> (NWQI) offered through the <u>Environmental Quality Incentives Program (EQIP)</u>. There are four priority Hydrologic Unit Code-12 (HUC-12) watershed areas that are eligible for this funding: Aransas River, Big Elm Creek, Lavon Lake and Lampasas River. Applications **received by Aug. 9**, **2024**, will be considered for this funding opportunity.

The purpose of NWQI is to work with agriculture producers and landowners to improve water quality. NWQI is designed to help producers take actions to reduce runoff of sediment, nutrients and pathogens into surface waters where the water quality is a critical concern.

Common conservation practices that can be funded through this opportunity include nutrient management, conservation cover, conservation crop rotation, residue and tillage management, prescribed grazing, heavy-use area protection, critical area planting, grassed waterway and many more.

For additional information, contact your local USDA NRCS service center.

Disaster Assistance

Recently, agricultural operations in Texas have been significantly impacted by <u>Hurricane Beryl</u> and related weather events. In the face of these challenges, NRCS is always available to provide technical assistance during the recovery process by assisting producers to plan and implement conservation practices on farms and working forests impacted by natural disasters. The <u>Environmental Quality Incentives Program</u> (EQIP) can help producers plan and implement conservation practices on land impacted by natural disasters.

NRCS can also assist communities with recovery efforts through the <u>Emergency Watershed</u> <u>Protection (EWP)</u> Program, which assists local government sponsors with the cost of addressing watershed impairments or hazards such as debris removal and streambank stabilization. The <u>EWP Program</u> is a recovery effort aimed at relieving imminent hazards to life and property caused by floods, fires, windstorms and other natural disasters.

Additional USDA disaster assistance information can be found on <u>farmers.gov</u>, including USDA resources such as the <u>Disaster at a Glance brochure</u> specifically for producers impacted by tornadoes and flooding.

For more information, contact your county USDA NRCS service center.

Partnerships for Climate-Smart Commodities

USDA is investing more than \$3 billion for about 140 projects through the <u>Partnerships for</u> <u>Climate-Smart Commodities effort</u>, which seeks to build and expand market opportunities for American commodities produced using climate-smart practices through pilot projects, positioning American producers as global leaders in climate-smart agricultural production.

We have many exciting climate-smart commodities projects in every state and many territories that partners are leading through grants. Producers and landowners can learn about the projects in their area by accessing our <u>USDA Partnerships for Climate-Smart Commodities</u> <u>Project Dashboard</u>.

This short "<u>How to Enroll</u>" video will help producers and landowners to find the project that best fits their operation through use of the project dashboard. The project dashboard allows users to select a state and refine by commodity, practice and/or lead partner.

Learn how <u>Rick Ney</u>, farmer and co-owner of Texas Food Ranch in Fredonia, Texas, is working with NRCS to provide and connect his community through fresh produce.

Sincerely,

Kristy Oates State Conservationist Natural Resources Conservation Service - Texas

USDA Announces August 14 Application Deadline for Emergency Relief Program Assistance for Commodity and Specialty Crop Producers Impacted by 2022 Natural Disasters

The U.S. Department of Agriculture (USDA) today announced the deadline for commodity and specialty crop producers to apply for the Emergency Relief Program (ERP) for 2022 natural disaster losses is Aug. 14, 2024. USDA's Farm Service Agency (FSA) began accepting ERP 2022 applications in October 2023.

Through the *Disaster Relief Supplemental Appropriations Act, 2023* (P.L. 117-328) Congress allocated \$3.2 billion in funding to cover an estimated \$10 billion in uncovered crop losses.

ERP 2022 covers losses to crops, trees, bushes and vines due to qualifying calendar year 2022 natural disaster events including wildfires, hurricanes, floods, derechos, excessive heat, tornadoes, winter storms, freeze (including a polar vortex), smoke exposure, excessive moisture, qualifying drought and related conditions.

ERP 2022 Application Process – Track 1

ERP 2022 Track 1 leverages existing federal crop insurance or Noninsured Crop Disaster Assistance Program (NAP) data as the basis for calculating payments for eligible crop producers who received indemnities through these risk management programs.

In fall 2023, FSA began issuing pre-filled ERP 2022 Track 1 application forms to producers who had crop insurance and NAP data already on file with USDA. Receipt of a pre-filled application is not confirmation that a producer is eligible to receive an ERP 2022 Track 1 payment.

ERP 2022 Application Process – Track 2

Track 2 is a revenue-based certification program designed to assist producers who suffered an eligible decrease in revenue resulting from 2022 calendar year disaster events when compared with revenue in a benchmark year using revenue information that is readily available from most tax records.

In cases where revenue does not reasonably reflect a normal year's revenue, Track 2 provides an alternative method for establishing revenue. Likewise, Track 2 affords producers of crops that are used within an operation and do not generate revenue from the sale of the crop a method for establishing revenue for the purpose of applying for ERP 2022 benefits. Producers are not required to submit tax records to FSA unless requested by the County Committee if required for an FSA compliance spot check.

Although not required when applying for ERP 2022 Track 2, applicants might find the following documents useful to the process:

• Schedule F (Form 1040)

• Profit or Loss from Farming or similar tax documents for tax years 2018, 2019, 2022 and 2023.

Track 2 targets gaps in emergency relief assistance for eligible producers whose eligible losses were not covered by crop insurance or NAP, including revenue losses too small (shallow loss) to be covered by crop insurance.

It's important to note that disaster-impacted producers may be eligible for ERP 2022 assistance under one or both tracks (ERP 2022 Track 1 and Track 2). To avoid duplicative benefits, if a producer applies for both tracks, the Track 2 payment calculation will take into account any payments received through Track 1.

Additional Required Forms

For both ERP 2022 tracks, all producers must have certain required forms on file with FSA within 60 days of the Aug. 14 application deadline. If not already on file, producers can update, complete and submit required forms to FSA by Tuesday, Oct. 15, 2024.

Required forms:

- Form AD-2047, Customer Data Worksheet.
- Form CCC-902, Farm Operating Plan for an individual or legal entity.
- Form CCC-901, Member Information for Legal Entities (if applicable).
- Form FSA-510, Request for an Exception to the \$125,000 Payment Limitation for Certain Programs (if applicable).
- Form CCC-860, Socially Disadvantaged, Limited Resource, Beginning and Veteran Farmer or Rancher Certification, if applicable, for the 2022 program year.
 - Note: Currently, there is a Federal court injunction that prohibits USDA from "making or increasing payments, or providing any additional relief, based on its 'socially disadvantaged farmer or rancher' designation" under ERP 2022. This may impact certain payments.
- A highly erodible land conservation (sometimes referred to as HELC) and wetland conservation certification (Form AD-1026 Highly Erodible Land Conservation (HELC) and Wetland Conservation (WC) Certification) for the ERP producer and applicable affiliates.

Most producers, especially those who have previously participated in FSA programs, will likely have these required forms on file. However, those who are uncertain or want to confirm the status of their forms can contact their local FSA county office.

Future Insurance Coverage Requirements

All producers who receive ERP 2022 payments must purchase crop insurance, or NAP coverage where crop insurance is not available, in the next two available crop years as determined by the Secretary. Purchased coverage must be at the 60/100 coverage level or higher for insured crops or at the catastrophic coverage level or higher for NAP crops.

More Information

ERP 2022 eligibility details and payment calculation factor tables are available on FSA's <u>Emergency Relief webpage</u>, in the <u>ERP Track 1</u> and <u>ERP Track 2</u> fact sheets and through the FSA at your local <u>USDA Service Center</u>.

USDA Offers Assistance and Resources for Recovery from and Prevention of Highly Pathogenic Avian Influenza H5N1 in Dairy Herds

The U.S. Department of Agriculture (USDA) Animal and Plant Health Inspection Service (APHIS) has confirmed the detection of Highly Pathogenic Avian Influenza (HPAI), also known as H5N1, in dairy cattle in 12 states including Colorado, Idaho, Iowa, Kansas, Michigan, Minnesota, North Carolina, New Mexico, Ohio, South Dakota, Texas and Wyoming. To protect the U.S. livestock industry from the threat posed by HPAI H5N1 USDA is taking a number of actions with our federal partners.

On April 24, APHIS announced a federal order that includes mandatory testing for interstate movement of dairy cattle and mandatory reporting of influenza A detections in livestock. In addition to the Federal Order mandates, USDA provides several voluntary testing and monitoring options, including the <u>HPAI Dairy Herd Status Program</u> announced on May 31, 2024. APHIS has released a list of <u>requirements and recommendations</u> that apply to interstate moving of lactating dairy cattle, <u>testing guidance</u> for livestock, and answers to <u>frequently</u> <u>asked questions</u>. Producers are encouraged to visit the APHIS HPAI Livestock Detection <u>website</u> for information about these programs and requirements, as well as the most comprehensive and timely updates about this rapidly evolving situation.

Assistance for Milk Loss

Confirmed H5N1 Positive Test Results Required for Recovery Assistance

Producers who incur milk losses in their dairy herds due to HPAI H5N1 can now apply for financial assistance through the USDA's updated Emergency Assistance for Livestock, Honeybees, and Farm-raised Fish Program (ELAP). USDA's Farm Service Agency (FSA) expanded ELAP policy through the rule-making process to assist with financial losses resulting from reduced milk production when cattle are removed from commercial milking in dairy herds having a confirmed positive H5N1 test. Positive tests must be confirmed through the USDA's APHIS' National Veterinary Services Laboratories (NVSL).

To apply, producers need to submit the following to FSA:

- Proof of herd infection through a confirmed positive H5N1 test (based on USDA's APHIS <u>H5N1 case definition</u>) on individual animal or bulk tank samples confirmed by APHIS' NVSL;
- A notice of loss indicating the date when the loss is apparent, which is the sample collection date for the positive H5N1 test; and

• An application for payment certifying the number of eligible adult dairy cows removed from production, the month the cows were removed from production, and the producer's share in the milk production.

The final date to file a notice of loss and application for payment for eligible losses is 30 days after the end of the prior calendar year, which is **January 30**.

Note: To determine livestock and producer eligibility for ELAP H5N1 assistance, to submit an application or if you've not previously conducted business with FSA, contact your local FSA county office for details. <u>Find your local office</u>. Other online resources include <u>frequently asked</u> <u>questions</u> and a <u>fact sheet</u>.

Loans for Biosecurity Implementation

FSA also provides direct and guaranteed loans for farmers and ranchers that can assist with implementation of biosecurity measures for their operations. Loans can assist with:

- Installing physical barriers to facilitate quarantine, to prevent livestock interaction with wildlife, and to prevent unauthorized access by visitors
- Purchase of disinfectant, footbaths, and disposable footwear and clothing;
- Veterinary costs related to vaccination and general animal health;
- Testing of feed and water sources for toxins and other disease;
- Costs associated with responsible manure disposal and management;
- Costs associated with cleaning and disinfecting livestock transportation equipment; and
- Other biosecurity measures recommended by USDA or other applicable agencies.

To learn more about loans, producers can use the:

- <u>Loan Assistance Tool</u> helps producers better navigate the farm loan process. The online Loan Assistance Tool provides producers needing agricultural financing with an interactive, step-by-step guide.
- <u>Farm Loans Overview Factsheet</u> provides an overview of all FSA direct and guaranteed loans, and eligibility requirements.
- <u>Farm Loans Homepage –</u> gives in-depth farm loan information, including fact sheets, for those who don't want to use the online Loan Assistance Tool.

To learn more about ELAP or farm loans, producers should contact the FSA at the <u>local</u> <u>USDA Service Center</u>.

To learn more about APHIS requirements and resources, visit APHIS' <u>Highly Pathogenic</u> <u>Avian Influenza (HPAI) Detections in Livestock webpage</u>.

Farm Service Agency Seeking Nominations for Farmers and Ranchers to Serve on Local County Committees

Nominations are now being accepted for farmers and ranchers to serve on local U.S. Department of Agriculture (USDA) Farm Service Agency (FSA) county committees. These committees make important decisions about how federal farm programs are administered locally. All nomination forms for the 2024 election must be postmarked or received in the local FSA office by Aug. 1, 2024.

Elections for committee members will occur in certain Local Administrative Areas (LAA). LAAs are elective areas for FSA committees in a single county or multi-county jurisdiction and may include LAAs that are focused on an urban or suburban area.

Customers can locate their LAA through a geographic information system locator tool available at <u>fsa.usda.gov/elections</u> and determine if their LAA is up for election by contacting their local FSA office.

Agricultural producers may be nominated for candidacy for the county committee if they:

- Participate or cooperate in a USDA program.
- Reside in the LAA that is up for election this year.

A cooperating producer is someone who has provided information about their farming or ranching operation to FSA, even if they have not applied or received program benefits.

Individuals may nominate themselves or others and qualifying organizations may also nominate candidates. USDA encourages minority, women, urban and beginning farmers or ranchers to nominate, vote and hold office.

Nationwide, more than 7,700 dedicated members of the agricultural community serve on FSA county committees. The committees are made up of three to 11 members who serve three-year terms. Committee members are vital to how FSA carries out disaster recovery, conservation, commodity and price support programs, as well as making decisions on county office employment and other agricultural issues.

Urban and Suburban County Committees

The 2018 Farm Bill directed USDA to form urban county committees and make other advancements related to urban agriculture, including the establishment of the Office of Urban Agriculture and Innovative Production. FSA established county committees specifically focused on urban agriculture that work to encourage and promote urban, indoor and other emerging agricultural production practices. Additionally, the county committees may address food access, community engagement, support of local activities to promote and encourage community compost and food waste reduction.

Urban committee members are nominated and elected to serve by local urban producers in the same jurisdiction. Urban county committee members provide outreach to ensure urban

producers understand USDA programs, serve as the voice of other urban producers and assist in program implementation that support the needs of the growing urban community.

The 27 cities with urban county committees are listed at <u>fsa.usda.gov/elections</u> and <u>farmers.gov/urban</u>. Of these, ten urban county committees will hold an inaugural election this cycle.

More Information

Producers should contact their local FSA office today to register and find out how to get involved in their county's election, including if their LAA is up for election this year. To be considered, a producer must be registered and sign an <u>FSA-669A</u> nomination form. This form and other information about FSA county committee elections are available at <u>fsa.usda.gov/elections</u>.

All nomination forms for the 2024 election must be postmarked or received in the local USDA Service Center by the Aug.1, 2024, deadline. Election ballots will be mailed to eligible voters in November 2024.

Partnerships for Climate-Smart Commodities By State

USDA's Partnerships for Climate-Smart Commodities effort is expanding markets for America's climate-smart commodities, leveraging the greenhouse gas benefits of climate-smart commodity production, and providing direct, meaningful benefits to production agriculture, including for small and underserved producers. Learn more about expanded markets, premiums and incentives for producing climate-smart commodities as well as cost share and technical assistance to implement climate-smart practices. Find a project near you and get started today!

FSA's Customer Kiosks Now Available Nationwide

The new customer kiosks from USDA's Farm Service Agency are now available at every county office nationwide. These kiosks help to streamline your visit to your local county office and easily access a variety of features such as signing FSA documents, utilizing the Loan Assistance Tool, browsing USDA programs, accessing the internet, accessing necessary personal information, and signing up for a Login.gov account, which provides access to farmers.gov level two features and other USDA and U.S. Government web resources. Future kiosk functionality enhancements include a customer check-in application, self-service option for FSA program applications and documents, financial inquiries and more.

Learn more about how FSA is modernizing our customer experience. <u>Ask the Expert: A Q&A</u> on FSA's New County Office Customer Kiosks with Caleb Gildea

USDA Expands Funding Opportunities for Specialty Crop Growers to Help Offset On-Farm Food Safety Expenses for 2024 and 2025

The U.S. Department of Agriculture (USDA) is expanding the <u>Food Safety Certification for</u> <u>Specialty Crops (FSCSC) program</u> to now include medium-sized businesses in addition to small businesses. Eligible specialty crop growers can apply for assistance for expenses related to obtaining or renewing a food safety certification. The program has also been expanded to include assistance for 2024 and 2025 expenses. Producers can apply for assistance on their calendar year 2024 expenses beginning July 1, 2024, through Jan. 31, 2025. For program year 2025, the application period will be Jan. 1, 2025, through Jan. 31, 2026.

Program Details

FSCSC assists specialty crop operations that incurred eligible on-farm food safety certification and expenses related to obtaining or renewing a food safety. FSCSC covers a percentage of the specialty crop operation's cost of obtaining or renewing its certification, as well as a portion of related expenses.

Eligible FSCSC applicants must be a specialty crop operation; meet the definition of a small or medium-size business and have paid eligible expenses related to certification.

- A small business has an average annual monetary value of specialty crops sold by the applicant during the three-year period preceding the program year of no more than \$500,000.
- A medium size business has an average annual monetary value of specialty crops the applicant sold during the three-year period preceding the program year of at least \$500,001 but no more than \$1,000,000.

Specialty crop operations can receive the following cost assistance:

- Developing a food safety plan for first-time food safety certification.
- Maintaining or updating an existing food safety plan.
- Food safety certification.
- Certification upload fees.
- Microbiological testing for products, soil amendments and water.

FSCSC payments are calculated separately for each eligible cost category. Details about payment rates and limitations are available at <u>farmers.gov/food-safety</u>.

Applying for Assistance

Interested applicants have until Jan. 31, 2025, to apply for assistance for 2024 eligible expenses. FSA will issue payments as applications are processed and approved. For program year 2025, the application period will be January 1, 2025, through January 31, 2026. FSA will issue 50% of the calculated payment for program year 2025 following application approval,

with the remaining amount to be paid after the application deadline. If calculated payments exceed the amount of available funding, payments will be prorated.

Specialty crop producers can apply by completing the <u>FSA-888-1</u>, *Food Safety Certification for Specialty Crops Program (FSCSC) for Program Years 2024 and 2025* application. The application, along with the <u>AD-2047</u>, *Customer Data Worksheet* and <u>SF-3881</u>, *ACH Vendor/Miscellaneous Payment Enrollment Form*, if not already on file with FSA, can be submitted to the FSA office at any USDA Service Center nationwide by mail, fax, hand delivery or via electronic means. Alternatively, producers with an eAuthentication account can apply for FSCSC <u>online</u>. Producers interested in creating an eAuthentication account should visit <u>farmers.gov/sign-in</u>.

Specialty crop producers can also call 877-508-8364 to speak directly with a FSA employee ready to assist. Visit <u>farmers.gov/food-safety</u> for additional program details, eligibility information and forms needed to apply.

More Information

To learn more about FSA programs, producers can contact their local <u>USDA Service Center</u>. Producers can also prepare maps for acreage reporting as well as manage farm loans and view other farm records data and customer information by <u>logging into their farmers.gov</u> <u>account</u>. Producers without an account can <u>sign up today</u>.

USDA Packages Disaster Protection with Loans to Benefit Specialty Crop and Diversified Producers

Free basic coverage available for new and underserved loan applicants

Producers who apply for Farm Service Agency (FSA) farm loans will be offered the opportunity to enroll in the Noninsured Crop Disaster Assistance Program (NAP). NAP is available to producers who grow noninsurable crops and is especially important to fruit, vegetable, and other specialty crop growers.

New, underserved and limited income specialty growers who apply for farm loans could qualify for basic loss coverage at no cost.

The basic disaster coverage protects at 55 percent of the market price for crop losses that exceed 50 percent of production. Covered "specialty" crops include vegetables, fruits, mushrooms, floriculture, ornamental nursery, aquaculture, turf grass, ginseng, honey, syrup, hay, forage, grazing and energy crops. FSA allows beginning, underserved or limited income producers to obtain NAP coverage up to 90 days after the normal application closing date when they also apply for FSA credit.

Producers can also protect value-added production, such as organic or direct market crops, at their fair market value in those markets. Targeted underserved groups eligible for free or discounted coverage include American Indians or Alaskan Natives, Asians, Blacks or African Americans, Native Hawaiians or other Pacific Islanders, Hispanics, and women.

FSA offers a variety of loan products, including farm ownership loans, operating loans and microloans that have a streamlined application process.

NAP coverage is not limited to FSA borrowers, beginning, limited resource, or underserved farmers. Any producer who grows eligible NAP crops can purchase coverage. To learn more, contact your local USDA Service Center or visit <u>fsa.usda.gov/nap</u> or <u>fsa.usda.gov/farmloans</u>.

Maintaining Good Credit History

Farm Service Agency (FSA) loans require applicants to have a satisfactory credit history. A credit report is requested for all FSA direct farm loan applicants. These reports are reviewed to verify outstanding debts, see if bills are paid timely and to determine the impact on cash flow.

Information on your credit report is strictly confidential and is used only as an aid in conducting FSA business.

Our farm loan staff will discuss options with you if you have an unfavorable credit report and will provide a copy of your report. If you dispute the accuracy of the information on the credit report, it is up to you to contact the issuing credit report company to resolve any errors or inaccuracies.

There are multiple ways to remedy an unfavorable credit score:

- Make sure to pay bills on time
 - Setting up automatic payments or automated reminders can be an effective way to remember payment due dates.
- Pay down existing debt
- Keep your credit card balances low
- Avoid suddenly opening or closing existing credit accounts

FSA's farm loan staff will guide you through the process, which may require you to reapply for a loan after improving or correcting your credit report.

For more information on FSA farm loan programs, contact your local USDA Service Center or visit <u>fsa.usda.gov</u>.

Climate Quick Reference Guides Now on Farmers.gov

Even when data is at your fingertips it can sometimes still be hard to find what you're looking for – especially when it comes to climate information.

USDA's Climate Hubs and Natural Resources Conservation Service (NRCS) are helping to meet that need by providing <u>Climate Quick Reference Guides</u> for agricultural producers and landowners seeking basic and easily usable climate information.

The Climate Quick Reference Guides, which first published in July 2022 and were updated in August 2023, are <u>now available on farmers.gov</u>. They offer a simple way for users to view historic and projected weather and climate change information at the state and county levels. The easy-to-use guides show key data changes in climate most impactful to agricultural production in the local areas including max temperatures and precipitation amounts by season.

Guides are available for almost every county nationwide following a two-year effort by the Climate Hubs and NRCS.

Those interested in using the guides can access their state-level data by clicking on their state or searching for it by name. If they are interested in accessing county level, they must first select a state and then click the "view counties" button before either searching for the county by name or selecting it on the map. The requested data can then be viewed by clicking the "get guide" button.

The Climate Quick Reference Guides can be especially useful when NRCS conservationists are working with farmers, ranchers and private forest landowners to address natural resource concerns on their land and implement climate-smart agriculture and forestry activities. The guides use layers of science-based maps and graphs to show temperature, precipitation and even crop loss data. The data can in turn help the public make informed decisions for their farms, ranches, or forest lands.

Receipt for Service - Improving Customer Service

Did you know that, as a customer in any USDA service center, employees are required, per federal law and USDA regulations, to provide you with a computer-generated receipt at the end of your visit? This <u>Receipt for Service</u> details the type of service you requested, the service and response provided by the staff, and the date and time of your visit.

The 2014 Farm Bill designated that FSA, Natural Resources Conservation Service (NRCS) and Rural Development (RD) employees are statutorily required to provide producers a receipt when a current or prospective producer or landowner interacts or engages with the Agency regarding a USDA benefit or service.

On behalf of our customers, FSA employees are required to enter receipts timely and create only one receipt per customer per visit, regardless of the number of employee interactions a customer may encounter in a single visit. A single receipt will be generated that provides a summary of the customer's visit on behalf of the other employees who also met with the customer on the same day. Employees must also ensure that all services rendered are properly reflected in that receipt.

Issuing a receipt is required by our offices. If you do not receive a receipt, please be sure to request one. For more information, FSA's <u>Receipt for Service handbook</u> is now available online.

Don't leave the office without your receipt!

USDA in Texas



Farm Service Agency

State Executive Director Kelly Adkins

State Committee

Debra Barrett, Committee Chair Armando Mandujano Angie Martin Wesley Ratcliff Cody Scogin **Natural Resources Conservation Service**

State Conservationist Kristy Oates

Risk Management Agency

Regional Director Jim Bellmon